

Adult experiences of emergency care in Victoria 2018–19

Who completed the surveys?



Ambulance

In 2018–19, 5,474 adult patients completed the Victorian Healthcare Experience Survey (VHES) for ambulance care.



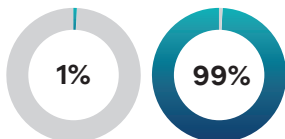
44% women, **56%** men,
< 1% identified as another gender



14% under 50 years of age,
86% 50 years of age or older



92% mostly spoke English at home,
8% mostly spoke another language at home



1% Aboriginal people,
99% non-Aboriginal



Emergency department

In 2018–19, 10,020 adult patients completed the Victorian Healthcare Experience Survey (VHES) for emergency department care.



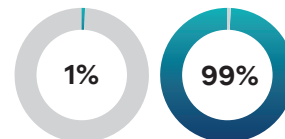
56% women, **41%** men,
< 3% identified as another gender



35% under 50 years of age,
65% 50 years of age or older



92% mostly spoke English at home,
8% mostly spoke another language at home



1% Aboriginal people,
99% non-Aboriginal

