

Present your consumer perspective at our forum

BETTER, SAFER HIP FRACTURE CARE FORUM

Hosted by Safer Care Victoria's Care of Older People Clinical Network, this forum will showcase best practice in hip fracture care across the continuum of care, with a Victorian focus. In addition to hearing from experts in the field, attendees will take part in workshops, share challenges, successes and lessons.

EXPRESSION OF INTEREST

We're committed to involving consumers and community stakeholders and ensuring they have a voice in quality and safety improvement activities.

To ensure the consumer voice is at the forefront of the forum, we're holding a moderated 20-minute consumer panel discussion. And we're looking for three consumers with lived experience in hip fracture hospital care to participate.

Our topic is **hip fracture care - what are we doing well and what could we do better**. Our discussion will focus on care provided in Victorian hospitals.

Safer Care Victoria's Consumer Lead Belinda MacLeod-Smith will moderate the panel. Belinda

will pose one to two questions to each panel member. We can provide sample questions along with advice and support prior to the event.

WHO ARE WE LOOKING FOR?

Consumers who:

- are enthusiastic and passionate about improving care for people with hip fracture across Victoria
- have recent lived experience in having a hip fracture or caring for a person with hip fracture in a Victorian hospital setting.

WHAT'S INVOLVED?

You will need to:

- **participate in a 20-minute moderated panel discussion** commencing 9.10am. Please arrive at 8.30am
Optional:
- **participate in a 60-minute pre-event session** (date and time TBC) at Safer Care Victoria, Level 3, 50 Lonsdale Street, Melbourne 3000. This session will provide tips on how to present yourself to the audience.
- **attend two workshops, 12pm–1pm and 2.30pm–3.30pm** (No formal presenting of information is required).

EVENT DETAILS

The forum takes place **9am–4.30pm, 22 October 2019** at Ballroom 3, Pullman on the Park, 192 Wellington Parade, Melbourne.

On-site parking is available, and the venue is accessible by train (10 minute walk from Jolimont train station).

WHAT REMUNERATION IS OFFERED?

Consumer members will be eligible for remuneration for attendance at the pre-event session and forum.

We can discuss what payment options are available and guide you through the required paperwork.

HOW TO APPLY

Submit a one one-page cover letter, addressing your interest and relevant experiences that will help you contribute to improving care for hip fractures in Victoria.

Applications close **Friday 4 October 2019** and will be reviewed by a selection committee from SCV.

We will also conduct an interview, with an opportunity to ask questions.

MORE INFORMATION

Refer to the frequently asked questions below or contact:

Callum Prescott
Clinical Fellow, Care of Older People Clinical Network
03 9096 8330

OlderPeople.clinicalnetwork@safercare.vic.gov.au

Frequently asked questions

WHO IS SAFER CARE VICTORIA?

Safer Care Victoria (SCV) is the state's healthcare quality and safety improvement agency. We work with consumers, families and carers, clinicians and health services to monitor and improve the quality and safety of care delivered across our health system.

Relevant publications

- [SCV Strategic plan 2017–2020](#)
- [SCV Corporate plan 2019-2020](#)
- [SCV framework for Clinical Networks](#)
- [Clinicians as partners: A framework for clinician engagement](#)

WHAT IS OUR RELATIONSHIP WITH THE DEPARTMENT OF HEALTH AND HUMAN SERVICES?

SCV is an administrative office Administrative Office of the Department of Health and Human Services.

At a functional level, we provide advice to the department on clinical quality and the safety implications of policy, planning and funding decisions.

WHAT ARE THE CLINICAL NETWORKS?

Our 11 clinical networks link SCV with clinicians in health and community services, drawing on their expertise to drive improvements. They play an important role in supporting high quality healthcare, which is person-centered, safe and effective.

The clinical networks are tasked with:

- identifying and implementing care that is supported by the best available research
- improving the quality and safety of care delivered to patients

- monitoring the performance of health services over time
- providing advice to Safer Care Victoria and the Department of Health and Human Services.

All consumer representatives are provided with orientation resources to ensure they can contribute as true partners in clinical network activities.

What is the Care of Older People Clinical Network?

The Care of Older People Clinical Network brings together expert clinicians, healthcare leaders, consumers and academics to identify opportunities to improve the quality of care provided to people aged over 65 in Victoria.

The network:

- provides clinical leadership, expertise and advice to SCV
- promotes the development and implementation of evidence-based guidelines and clinical protocols
- promotes collaboration, networking and partnerships between services providing care for people aged over 65.

WHAT IS CONSUMER ENGAGEMENT?

Consumers are at the center of Safer Care Victoria's work. All our clinical networks actively engage with consumers across their committees and project working groups.

A core principle for clinical networks is to always act in the best interests of consumers and the wider Victorian community.

Consumers are expected to meaningfully engage with the network and participate in all network activities.